



Venkat Charmalaya
Centre For Advance Dermatology

Dr.Venkataram Mysore MBBS.DVD.DNB. MD.DipRCPath (Lond) FRCP (Glasgow)

INSTRUCTION FOR PATIENTS

Before booking

1. **Make sure you have obtained all the information you need**; visit our web site www.bangalorehairtransplant.com; or bangaloreskin.com/liposuction. Read thoroughly the FAQ section. Send an email to mysorevenkat@hotmail.com or mysorevenkat@gmail.com or call us on 080 23392788/23392416/23180818/41148848/09739038714. DO NOT HESITATE TO ASK ANY QUESTION;WE ARE ALWAYS READY TO ANSWER

Once you decide finally to undergo the procedure, you need to book the dates: for precise info on date availability, send an email or call 23392788/23392416/41148848/9739038714.

Always provide your contact telephone nos.

Cost for surgery: *Cost depends on several factors: method of extraction(FUT or FUE), area of baldness, the hairline design, donor quality, status of existing hairs and density needed.* These vary from patient to patient and hence needs proper assessment. It also depends on patient's attitude. So, it is never the same for every one. Pl. understands that, **any cosmetic surgery has to be done as per patients wish-not as per doctor's wish.** Our job is to understand patient's wish and then do the surgery, as he wants. Your happiness is what is important. **So any estimate is sent is an approximation and is sent as a range of grafts.** You have to finally approve the precise number. In general, 1 sq cm needs a minimum of 30-35 grafts (and 40-45 for better results). DO NOT MAKE ESTIMATE BY YOURSELF. **To know the number of grafts needed for you, pl. send your photos; front, side, top and back close-up views.**

Please note that there is a service tax of 12.3% by Govt of India.

So when you ask for estimate, a range of no. of grafts needed and hence a range of cost will be sent. Precise cost can be determined during personal examination when you come for surgery. Also, note that there is a service tax of 12.3% payable to govt of India on surgeons charges.

- 2. Advance amount for booking:** We need an advance payment of Rs. 10000/- to book the surgery, either by card/cash/cheque/online transfer. **NO date will be confirmed without advance, as we have a waiting list of three weeks.** If you wish to make online transfer, Pl. Send the same to our **account number ICICI 015905002173-account name Venkataram M N. ICICI Vijaya Nagar Branch. Bangalore customer id 508718709 EC010 IFCS code: 0159.** Call us or send sms/ email to confirm the transfer, with transaction details

3. Cancellation policy: Please NOTE THAT ADVANCE IS INDICATIVE OF YOUR COMMITMENT FOR SURGERY AND ANY CHANGE IN DATES OR CANCELLATION SHOULD BE SUBMITTED 2 WEEKS BEFORE SURGERY; NO REQUESTS WILL BE ENTERTAINED IF SUBMITTED IN THE LAST TWO WEEKS BEFORE SURGERY AND ADVANCE AMOUNT WILL BE FORFIETED

- 4. Payment of full amount is done before surgery:** Balance full payment is to be paid before surgery either by cash/card only. IF you wish to make Cheque payment for final amount, you should do so at least 5 days before surgery date, so that the amount gets transferred to our account. You may also send the advance amount by **western union**. Make sure you have adequate balance in **credit card or debit card** .If you wish to use ATM machines, while there are **ATM machines** of all banks near clinic, pl. note that there is a limit to withdrawal amounts and you need to come to the clinic little earlier as the ATM card machines are about a few hundred meters from the clinic. If you wish to make **online transfer**, you may do so in the clinic itself, if your account is in ICICI. However, in view of possible problems in internet connections, pl.arrive at the clinic early. **Online transfer from accounts other than ICICI** should be done two days before, as time is needed for transaction.

- 5. Blood tests:** The following Blood Tests need to be done before surgery: Hb%, BT, CT, prothrombin time, RBS, LFT, HbSAg, HIV-ELISA, LFT, and ECG in all leads: these are simple and routine tests which may be done in any lab. It can be done with us also. Show the results to doctor prior to the surgery. You may also scan the results and send them by email.

- 6.** You will have to sign a **consent form** before surgery, which is attached herewith- please go over it in detail, thoroughly. If you need any clarifications, pl. feels free to ask/write.

- 7. Surgery will be done at Vijaynagar centre.**

8. if coming from outside Bangalore, make sure you reach Bangalore early,
Preferably previous night and relax

9. You cannot travel back on the same night of surgery- you should stay in Bangalore. If you need hotel accommodation, it can be arranged by our staff. Call 23392788/23392416.

10. Surgery may be either in the morning or in afternoon; our staff will call and confirm to you one week before the date.

11. The number of grafts and total final cost has been informed to you by the doctor. If any doubt, pl. check with our staff.

12. Is leave needed from office? No. leave is not needed as you can go to work next day itself. However, grafts may be seen by others as small stubs of hair 0.5 cm. For social reasons, for reasons of privacy, you may either wear a cap to hide the grafts (of any type) or if that is not possible in your profession, then leave may be needed for a week. Read postoperative instructions attached here.

13. Trimming of remaining hairs is not usually done, except for patients whose hairs are long and in whom transplantation has to be done in between existing hairs, for better visualization of gaps. Check with doctor about this.

14. Sutures can be either absorbable (which dissolve in 7-10 days-for those who cannot come back again) or non absorbable (which need to be removed after 10 days- for those who can come back). **We usually use absorbable sutures.**

Again, we remind you to feel free to ask any question you want, however minor they are; do not hesitate. We receive patients from all over the world and most of these queries are by e-mail. Hence, we understand that proper communication is important.